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**PATENT APPLICATION**  
**IN THE UNITED STATES PATENT AND TRADEMARK OFFICE**

In re application of

Docket No: Q65593

Hubert HELAINE, et al.

Appln. No.: 09/918,501

Group Art Unit: 2683

Confirmation No.: 3234

Examiner: TORRES, MARCOS L

Filed: August 01, 2001

For: AUTOMATIC METHOD OF MANAGING NETWORK SERVICES

**AMENDMENT UNDER 37 C.F.R. § 1.111**

Commissioner for Patents  
P.O. Box 1450  
Alexandria, VA 22313-1450

**RECEIVED**

JUL 27 2004

Technology Center 2600

Sir:

In response to the Office Action dated March 22, 2004, please amend the above-identified application as follows on the accompanying pages.

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